

FOUR SEASONS TRAVEL LLC TERMS AND CONDITIONS:

PLEASE READ THIS NOTICE IN ITS ENTIRETY. IT CONSTITUTES PART OF YOUR BOOKING CONTRACT FOR YOUR TRIP AND ANY RELATED SERVICES. PLEASE CALL US IMMEDIATELY IF YOU HAVE ANY QUESTIONS.

Please thoroughly review these terms and conditions of Four Seasons Travel, LLC and fourseasonstravelttime.net and loveintheislands.com. The addressee of this notice will be the only recipient of this booking receipt and terms and conditions. It is the sole responsibility of the addressee to inform all other parties traveling of the contents of these terms and conditions. The booking passenger, by accepting this receipt and making payment to Four Seasons Travel LLC and/or its suppliers, acknowledges that they have been advised of, reviewed, and hereby accept these terms and conditions and contract for all travel related services.

FOUR SEASONS TRAVEL LLC acts only as an independent agent for suppliers in selling travel related services, or in accepting reservations or bookings for services that are not directly supplied by this travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). This travel agency, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Unless the term "guaranteed" is specifically stated in writing on your ticket, invoice, or reservation itinerary, we do not guarantee any of such suppliers' rates, bookings, reservations, connections, scheduling, or handling of personal effects. This travel agency shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social, or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control.

Valid US passports are required for all travelers for international air travel, regardless of age. Passport information may be found at

<http://travel.state.gov/content/passports/english/passports.html>

ALL travelers, including children and infants, MUST have a VALID passport to travel internationally (not a Passport Card). Full legal names and birth dates on your reservations must be EXACTLY as they appear on your valid US Passport.

PASSPORT CARDS ARE NOT VALID FOR INTERNATIONAL AIR TRAVEL You must have a passport BOOK.

Traveler assumes complete and full responsibility for, and hereby releases this travel agency from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destinations, during the length of the proposed travel. Traveler assumes full responsibility for obtaining these documents prior to dates of travel and ensuring they are valid for the required period of time after travel dates (many countries require your passport to be valid at least 6 months beyond your travel dates). By embarking upon his/her travel, the travelers voluntarily assume all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them.

Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above, and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.

AIRFARE AND AIR RESERVATIONS

BAGGAGE AND OTHER MISCELLANEOUS FEES: Each airline has its own baggage policies and associated fees, it is the sole responsibility of the traveler's to check with the airline in advance of travel to determine their airline's baggage policy and any associated fees. Due to continual changes in airline baggage policies it is suggested that you inquire with your airline's website for the most up-to-date & information. Four Seasons Travel LLC. is not responsible for additional costs incurred for baggage, seating or other miscellaneous fees not included on your invoice. Baggage fees are not part of your package.

PROHIBITED ITEMS IN CHECKED AND CARRY ON LUGGAGE:

Please note that due to federal regulations, certain items are prohibited from being transported in checked and carry on luggage or on your person. Visit <http://www.tsa.gov/traveler-information/prohibited-items> for full details.

SCHEDULE CHANGES AND FLIGHT CANCELLATIONS: Please be advised that air schedules are subject to change at any time prior to travel. Four Seasons Travel LLC accepts no responsibility for air schedule changes, delays or cancellations by any air carrier.

Please Note: there may be additional costs to re-book a new flight should the airline cancel or make a major change to your original flight itinerary. Four Seasons Travel LLC accepts no responsibility for any additional costs or fees imposed by the airlines. It is the responsibility of the passenger to check for last minute airline flight changes within 24 hours of departure.

AIRPORT CHECK IN AND FLIGHT RECONFIRMATION:

All passengers should arrive at the airport at least 2 hours prior to flight departure (or earlier if recommended by your particular airline). Four Seasons Travel LLC will attempt to assign seats in advance for your flights, however if we are unable to assign seats on your flight for any reason, seats will be assigned upon check-in at the airport and are on a first come, first served basis. For security reasons, all passengers must be present for check-in. You will not be allowed to board, nor will you be entitled to a refund, if you have not checked in by the required time.

Please ensure you contact your airline at least 24 hours prior to departure and on the day of departure, as it is your responsibility to reconfirm all your flight details before departure. A customer's failure to contact the airline in regards to reconfirming the airline times and details may result in a flight being missed. Four Seasons Travel LLC does not accept legal responsibility or liability if any customer misses a flight due to a failure to reconfirm flight times as advised, failure to arrive at the airport and check in within the time frame set by the airline, or to other circumstances beyond our control. If our agency is made aware of any schedule changes in advance of your departure, every effort will be made to advise you directly.

The U.S. Department of Transportation (DOT) requires that travel agents refer consumers to a page on the Department's website that lists countries that require airlines to treat passenger cabins with insecticide. The DOT requirement applies only to airline travel to a country listed on that website. You may access the U.S. DOT website page by clicking on the following link: <http://ostpxweb.dot.gov/policy/safetyenergyenv/disinsection.htm>

INSURANCE

Four Seasons Travel LLC has provided you detailed information and the opportunity to purchase travel insurance. Many insurance companies require the policy to be purchased and written within a certain time-frame in order to cover things such as pre-existing medical conditions and supplier default. Four Seasons Travel LLC has informed you of this deadline, and highly recommends the purchase of travel insurance to protect your vacation investment. If charges for travel insurance are not listed on your booking statement, you have not paid for insurance within the required time-frame or an insurance policy number is not noted on your final invoice, you have elected to DECLINE Travel Insurance even if you initially checked "accept" on your original invoice. Non-payment of insurance premiums indicate a traveler has DECLINED coverage.

Cancel for Any Reason Insurance will allow you to cancel for any reason up to the morning of departure (prior to flight departure) with full refund (minus insurance policy). Insurance does NOT cover items you purchase outside of your reservation with Four Seasons Travel LLC (i.e. airfare, tours, excursions etc.) Please Note: if you add items to your booking after initial premium is paid (including adding additional guests), your insurance policy cost will be adjusted to accommodate the revised total trip package cost and the additional premium will be payable in full at the time of the change.

Insurance claim approval is determined by the travel insurance company, and Four Seasons Travel LLC accepts absolutely no responsibility for any denied claims.

SPECIAL REQUESTS:

Special requests, (i.e. room views, location, bedding preference, adjoining rooms, seat requests, etc.) cannot be guaranteed by the travel agency/tour operator/airline. While every attempt will be made to accommodate such special requests, the travel agency/tour operator/airline or other supplier(s) shall not be held responsible if such requests cannot be fulfilled for any reason.

TRAVELING WITH CHILDREN: Children under 18 years of age not traveling with both parents or legal guardian(s) may need to present a notarized letter from the absent parent/guardian granting permission to travel outside the United States and provide emergency medical care if necessary. Please refer to your attorney or this website for more information and sample letters: <http://www.globetrektravel.com/minortravelforms.pdf> Four Seasons Travel LLC shall not be held responsible for lack of compliance to provide proper documentation to airport authorities. It is the responsibility of the traveler(s) and the minor's parent/guardians to provide proper documentation to airport authorities.

HONEYMOON & ANNIVERSARY TRAVELERS:

You MUST bring a copy of your marriage certificate to qualify for any complimentary honeymoon/anniversary package (photo copy is recommended). Failure to have such proof of marriage will result in resort denying these complimentary amenities/privileges (if applicable). Please notify Four Seasons Travel LLC if you are celebrating a honeymoon or anniversary so that they can note this in your reservation. Typically resort will honor these packages up to 30 days before or after your honeymoon/anniversary date.

AGENCY INCENTIVES:

Bookings made with our agency and subsequently transferred or canceled will forfeit any agency credits, comps or other incentives included in the initial booking.

PAYMENTS:

Payments by credit or debit card are preferred, and by authorizing charges to your card you expressly waive the right to charge-backs as a means to mediate disputes. Please note that checks will NOT be accepted for initial deposit, final payments (within 3 weeks of final payment date) and airfare only bookings. These must be made by credit or debit card only. Bounced checks are subject to a \$25 returned check fee, and future payments by check will no longer be accepted.

Credit/debit card payments may be submitted here:

https://fs22.formsite.com/fourseasonstravl/form2/secure_index.html

Final payment date is noted on your invoice, and your reservation must be paid in full by this date. Although we typically send out regular statements and final payment reminders, please be sure to add a reminder to your calendar as to when final payment on your reservation is due. Four Seasons Travel LLC is not responsible for cancellations or penalties incurred due to late payment, non-receipt of statements, mis-directed emails, bounced checks or declined charges by your credit card company or bank.

LATE FEES: Bookings not paid in full on their final payment date are subject to cancellation with no refund. All late payments will be subject to a \$50/pp late payment fee if reservation has not been canceled.

TRAVEL DOCUMENTS:

Travel documents will be sent to you approximately 2-4 weeks prior to departure date, and may be either printed documents or e-documents. Please read through these documents immediately upon receipt; misprints, misspellings, incorrect dates etc. are not the responsibility of Four Seasons Travel LLC.

Air reservations are usually e-tickets, and you will receive a confirmation number (PNR) that you will use to check in online and print your boarding passes 24 hours prior to departure.

CANCELLATIONS, CHANGES AND REFUNDS:

Once payment is applied to a booking, cancellation/change penalties will apply. Cancellation policy for your booking is outlined on your invoice (and in your group contract, if applicable). **Cancellation requests MUST BE RECEIVED IN WRITING prior to your departure date, and you must receive a written reply from us confirming cancellation has been made.** No refund is made for unused travel services or any portion thereof, nor is the price or value of unused travel services exchangeable for alternative arrangements.

Changes to the current booking are subject to the terms and conditions of the tour operator/airline and may result in penalties or change fees. If your reservation is part of a group booking and the group falls below the minimum number of persons/rooms needed for the group rate, your booking may be repriced at prevailing rates and some promotions/amenities may no longer apply. If you are sharing a room with other guests and a person/people cancel from the reservation, your rate will be adjusted to the prevailing rate for the new room occupancy.

The purchase of travel insurance to cover your vacation investment is HIGHLY RECOMMENDED.

MODIFICATION OF TERMS AND CONDITIONS: The Terms and Conditions may be amended or modified by Four Seasons Travel LLC at any time without notice. It is therefore essential that you consult the Terms and Conditions prior to making each and every booking.

Only those who have accepted the Terms and Conditions and affirmatively indicated their consent to be bound by the Terms and Conditions may make a booking with Four Seasons Travel LLC. Without this acceptance any booking is subject to cancellation at any time.

The failure of Four Seasons Travel LLC to act with respect to a breach of these Terms and Conditions by you, or others, does not waive its right to act with respect to subsequent or similar breaches. Four Seasons Travel LLC

does not guarantee it will take action against all breaches of this these Terms and Conditions.

SEVERABILITY: If any provision of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions.

These terms and conditions shall be governed by and in accordance with the laws of the State of Maryland. The courts of St. Mary's County, Maryland shall settle any controversy or claim arising out of or relating to your booking and these terms and conditions.